# MHR SECURITY

Newsletter for Employees



### **SECURITY**

In our May edition, we want to solely remind you that MHR appreciate all the work you do and your achievements do not go unnoticed.

The positive feedback is immense and we want to build on this as it is not possible without you! Please enjoy this issue as there will be many vital updates in line with the Security Industry.

#### SIA Updates 2019

Brave veteran disarms would-be gunman

Survey on women in security

Home Office research into protective security training

New ACS Standard comes into effect on 1 April

Home Office review of the SIA

SIA employees nominated for Call Centre management Award

GLAA Holiday pay campaign

Results of skills and qualifications consultation

Standards of behaviour for security operatives

Updated version of 'Get Licensed'

Pre-approval interviews to join our ACS

Customer insight survey

New supplier for our online licensing system

## WHAT'S HAPPENING

General Info

SIA Updates

Message from Director

Employee of the Quarter

Thank you to all the officers who attended the 'Project ACT Awareness' on the 28th March this year. The was in conjunction with the Met Police, please feel free to contact me if you wish to join the next Training Session on the 26th June.

**Quarterly Quote** 

"Coming together is a beginning, staying together is progress, and working together is success." – Henry Ford

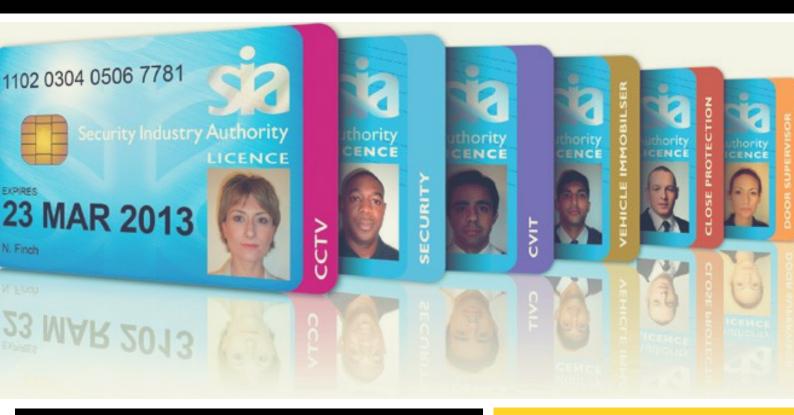








https://www.sia.homeoffice.gov.uk/pages/about-update.asp



#### DID YOU KNOW...

- Door supervisor sent to jail after being caught with photocopied licence
- Independent survey finds high level of customer satisfaction with SIA online licensing system
- There is a survey on women's experiences of work in the security sector, specifically seeking the views of women who carry out security tasks themselves or manage staff that carry out security tasks
- SIA are now offering 'You can ACT' counter-terrorism events

## A message from our Managing Director – **Morag Horner**

To all of our MHR officers. It has been another positive quarter. I would like to thank every officer that has contributed to this.

Your professionalism and dedication has been second to none. The security industry is constantly evolving. MHR are proud to be a part of this. We firmly believe that training is an essential tool that we can provide our officers with in order that together with MHR Security we stay up to date with any changes within the industry, We have demonstrated this by forging strong working relationships with the Met police trainers. We have already rolled out one free training session to our officers with two more in the pipe line.

Please endeavour to keep up the high standards that MHR security are becoming known for. Consistently high standards will help maintain existing contracts and build on more for the future.

#### MHR UPDATES

We are pleased to announce 'Francesca Shanks' joining the control team, so we welcome her to the MHR Family. Please introduce your self and get familiar. MHR rely on your feedback so please give us your recommendations for candidates looking to work with us. As we always say 'a feature of the security industry is that it's a business that never stops'.



Employee of the quarter...

Congratulations to Daniela Del Pino
Gonzalez Suarez for receiving the
MHR Security employee of the
quarter! Daniela' is always
professional, smartly presented and
excellent at time keeping. MHR
Security value our clientele
feedback; we have had nothing but
fantastic feedback as she is
frequently asked to return. We would
like to once again thank and
congratulate Daniela Del Pino
Gonzalez Suarez for her consistency
and professionalism...



